

HR CORNER

Annual Employee Training starts back up this month. You will be contacted by your supervisor if you are set to participate this month. We are switching to a two year system where all employees will go through annual employee training every two years.

Monthly Check-Ups are going well. Each month we are selecting employees from each site to discuss how things are going and to gain ideas on how we can improve. If you are selected please come with ideas on how we can continue to make CBHA an employer of choice. Thank you to all of those who have participated so far.

Friendly Reminders:

- ✓ Make sure to turn in your annual appraisal paperwork by the indicated due date.
- ✓ Make sure when there is a change in marriage, dependents, address, or phone number that you notify HR so we can ensure that your information is updated.

WEAR RED DAY

CBHA Employees turned out in full force for Wear Red Day, on Feb. 6th this year. As many of you know, the reason we wear red is to raise awareness about the dangers of heart disease in women. This year, everyone who wore red received a heart health wrist band. Part of the proceeds for the wrist bands went to heart health foundations.



Oralia Ortiz, cashier, did her own research on why we are encouraged to wear red. She found that an average of more than 16 women per minute die of cardiovascular disease, including heart attack and stroke. "One of the many reasons I'm proud to work for CBHA is the support and education that is provided to our community. CBHA participates in various events to educate our families for better health," said Oralia.

NOTES OF APPRECIATION

Thank you to the Employee Committee for helping to put together a great Winter All-Staff! - Erin Ingalls

SPECIAL DATES

BIRTHDAYS

- 3/9 Brittney Almaguer
- 3/10 Mary Moschner
- 3/11 Erin Ingalls
- 3/11 Abigail Collins
- 3/12 Norma Torres
- 3/13 Cecilia Varela
- 3/14 Flor Enriquez
- 3/15 Veronica Cesar
- 3/16 Chrissy Hernandez
- 3/16 Janette Garza
- 3/18 Erica Vazquez
- 3/19 Norma Rodriguez
- 3/22 Teri Snyder
- 3/23 Gloria Stoutamyer
- 3/24 Regina Perez
- 3/24 Sandra Jahns
- 3/27 Maggie Barrera
- 3/27 Marisol Reynoso
- 3/29 Gladys Alvarado
- 3/30 Daniel Gonzales
- 3/30 Julene Fleishman
- 4/1 Veronica Gonzalez
- 4/3 Vicki Sullivan
- 4/5 Jessica Smith

HOLIDAYS

- 3/17 Saint Patrick's Day



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Marvis Jones and his wife, Delmy, at the 2009 Winter All-Staff

CONGRATULATIONS

MARVIS JONES!

EMPLOYEE OF THE YEAR 2008

Those of you who know Marvis know that his smile and laugh can brighten up even the darkest days. His eternal positive attitude towards his job and his peers made him an easy choice for Employee of the Year. "Marvis takes pride in doing a quality job, as well as providing exceptional patient-focused care at all times. He is willing to learn new things, freely offers ways of improvement, cost-cutting measures and treats everyone the way he would like to be treated," said Carol Hoskins, Marvis' supervisor.

Marvis has worked for CBHA since 2007. He credits Tom Kaufmann with giving him the extended knowledge he has needed to excel at his job. Marvis says, "great customer service includes smiling." He enjoys making a patient's day with a simple smile and a 'hello.' He also enjoys getting to know our patients and takes pride in his job.

When Marvis was interviewed for his Employee of the Month award in January 2008, he stated that his philosophy on work is "Smile, don't bring your problems to work. Be courteous at all times and come to work because you love your job, not because you want a paycheck." It's obvious that Marvis lives by this philosophy.

At the 2009 Winter All-Staff event, a humble Marvis accepted his award with tears in his eyes and thanked his wife, Delmy Jones, for bringing him to Othello to work for CBHA and saving his life by getting him out of California. And boy, are we glad that she did! We can all agree that Marvis is deserving of this award.

Marvis, we are truly privileged to work with you every day!

To watch the employee of the year videos, go to the company folders on the CBHA server, pick Shared Files/2008 EOTM Videos.

AAPA FILMS "SUCCESSFUL PAIR" AT 14TH AVENUE



John Betz, PA-C

John Betz, PA-C and Richard Bunch, MD were chosen by the American Academy of Physician Assistants (AAPA) and the National Commission on Certification of Physician Assistants (NCCPA) for a "Successful Pairs" educational film. Betz and Bunch were one of five successful pairs that were chosen for the film. It will be used as a training video for what qualities make good physician/PA relationships, how to prepare for a career as a PA and guidelines for choosing a medical partner. Betz and Bunch were interviewed separately and the next day a film crew followed them with several patients.

Betz is one of the longest standing members of the AAPA. In 1999 he was honored with the Outstanding Rural Health Practitioner Award marking the first time a PA had been recognized. Most recently he was named a Distinguished Fellow of the AAPA.

Betz and Bunch have been working together for 40 years. Betz told the Othello Outlook "Dr. Bunch and I have also been involved in various state and government organizations, so they [AAPA] probably called the University of Washington to see if we were still alive."

Betz and Bunch are dedicated to this community and have offered amazing service in their practice. We are honored to have such a "successful pair" in the ranks at CBHA.



Richard Bunch, MD

Congratulations!

Anabel De La Garza, Dental Assistant of the Month for February

A FOND FAREWELL...



On Friday, February 13th we lost Board Member Blanca Fernandez. Blanca, 38, passed away in Yakima, WA due to a brain aneurysm. Blanca has served on the CBHA board since April of 1998 and as Board Treasurer since March of 2004. Throughout the 70s and 80s she worked alongside her family in the agricultural fields of Yakima and Skagit Valleys. She married Joe Fernandez in 1990 and together they had four children.

Blanca dedicated her life advocating for the needs of the migrant farmworkers. She also worked with the superintendent of public instruction and Governor Christine Gregoire to develop parenting and childhood education programs for the communities she served. Through her work, as well as collaboration with DSHS and Big Bend Community College, she educated parents on self-sufficiency skills, GED completion and parenting skills. She lobbied for and was instrumental in gaining community and governmental support of farmworker housing in the Mattawa area. Through her efforts a housing project was built.

Blanca's presence and the sound of her laughter will be truly missed by all she has helped, including all of her CBHA family.

MISSION STATEMENT:

The purpose of Columbia Basin Health Association is to provide equal access to quality health care to all persons regardless of age, sex, color, ethnicity, national origin, or the ability to pay.

DAVID VALDEZ Employee of the Month for December 2008!



Short Work Bio:

David is a Patient Benefits Rep. He helps our patients apply for different types of insurance coverage.

Fast Facts:

This year marks David's one year anniversary at 14th Avenue Medical Center. He started with us at OFC, working in the PB department for 4 years. "Being at 14th involves significantly more scheduling," said David.

Why He Won:

"David is full of enthusiasm and a positive attitude. He is always willing to go the extra mile to help our patients with anything they need. He is very dedicated to the organization, our patients and his coworkers. Being the employee of the month was a recognition well deserved," said Juan Sandoval, David's nominator and supervisor.

The Scoop:

Anyone who knows David knows of his bubbly personality, but David credits his good mood to the people around him. "The people here are amazing, There's smiles all around and never a dull moment." With an attitude like that, it's no wonder everyone likes the guy.

David's Answers to Totally Ridiculous Questions:

What sound or noise do you love? The sound of poker chips when you run them through your fingers.

If you were a superhero what would your name be? The Vasculator - it's an inside joke.

Food you will never eat again? Cactus and eggs

What profession would you not like to do? I would not want to be a meterman. People get so angry when you write them a ticket.

Coke or Pepsi? Pepsi, but only with ice, otherwise I don't want either.

What would be the first thing you would do upon winning the lottery? I was actually daydreaming about that the other day... I would help my parents and then my family in Mexico.

Congratulations David! Your work and patient focused excellence is appreciated by everyone at CBHA!

CBHA RECOGNIZED
FOR OUTSTANDING
OUTREACH!

LEADERS in
HEALTH CARE



CBHA was recognized as a runner up for Outstanding Community Outreach by Seattle Business magazine. Jose Alcocer, Leo Gaeta, Flavia Lauriano and Melva Zavala-Campos traveled to Seattle to accept the award on behalf of CBHA.

CBHA was runner up to Harborview Medical Center and chosen from 19 organizations and individuals that were nominated in the category. To be runner up in a category next to Harborview, who provided more than \$124 million in charity care in 2007, is quite a feat.

This serves as a true testament to the amazing work of our dedicated outreach workers at CBHA. Thank you, for all of the work you do to serve our communities!