WHAL SIGNS

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FIRESTARTER AWARD: APRIL

Celia Moveno

OPTICIAN APPRENTICE

CBHA congratulates Celia Moreno for earning the Firestarter Award for April. Celia was nominated by Delia Ramirez who says that Celia is a team player who's always willing to jump in and cover as a translator, optician, technician, or as someone who registers patients.

When Celia Moreno came to CBHA in 2010, she began working in the call center. She later moved to Eye Care, where she cross-trained to cover if a technician wasn't available. As an optician apprentice, Celia enjoys helping patients understand their eye glasses prescription. She is currently working toward her goal to become a licensed optician. She will be eligible to take the state exam after she has logged 6000 hours' worth of experience. Celia is hoping she will be able to accomplish this goal before the end of the year.

Delia describes Celia as "very energetic" and someone who "has a great attitude toward her patients and co-workers." Even though Tuesdays and Thursdays are long shift days, Celia remains willing to help patients with their contact lenses insertion and removal classes. "It is very important that patients learn how to safely insert and remove their contact lenses in a sanitary manner," Celia said. "People, especially kids, are usually excited to be wearing contact lenses and they try

hard to quickly learn how to put them in and take them out." She also reviews weekly status reports from DSHS to prevent delays for patients' glasses.

Fixing broken eyeglasses is Celia's favorite thing about her job. "Patients come in very distressed when they have damaged their glasses in some way," she said. "They are so happy if I can fix them!" She takes pride in being able to make most repairs. Delia said Celia excels at dealing with patients who come in upset about their glasses. "Celia is usually able to work with that patient until they are happy and content with their purchase."

In her free time Celia likes to spend time with her family, including her siblings and their families, who all live in Othello. She also enjoys gardening with her mother, who has a "real green thumb." Celia also likes to work out on the CBHA exercise equipment. Celia is currently concentrating on studying in preparation for her optician exam, but she also loves to lose herself in a good book whenever she can.

CBHA is proud to have Celia Moreno as part of the Eye Care team and is eager to celebrate with her as she advances her career as a licensed optician.



EMPLOYEE SHOUT OUTS





Dr. Alaa Atfeh (Medical) was attentive. He was helpful and explained things. He was nice and greeted us well.





The center looks beautiful. Dr. Aleta Cheek (Dentist) always remembers my kids. She cares about my kids and talks to me about each of the four kids individually.





Karlee Kerr (Registered Dietitian) has a beautiful new office with a window. She is very kind to me. The new building is beautiful and spacious. I feel less stressed going into the rooms.



Ш

America Caballero (Hygienist) heard me out. She listened to my worries and concerns and made me feel calm and at ease. The staff works with me.









Patricia Williamson, ARNP, was good with the kids. She is just as good with adults too. She is very nice and listens well. She gets the kids to cooperate. She is pleasant.





Raul Mendoza, PA-C, is attentive. He treats his patients well. He is very good with my kids.





Dr. Jason Hair (Optometrist) was attentive and explained what was going on with me. He saw me quickly. The spot

on my eye went away just like he said it would.



Gem Cabero, PA-C, explained things well.

She was nice. I felt comfortable asking her questions. The staff is so nice here. They give me time to ask questions. They do not rush me through. They are really great.







Class of 2018

We are proud to recognize the family of our staff members for graduating this year!



Jeremy Mendez Jr.

SCHOOL: Othello High School

FUTURE: Big Bend Community College

PARENTS: Erika (Biller) & Jerry Mendez



Darian Forbes

SCHOOL: George Fox University Newberg
Oregon (Bachelor's in Religious Studies)

FUTURE: Chaplin in the US Air Force
PARENT: Dr. Robert Forbes (Optometrist)



Eryn Wolfs

SCHOOL: Othello High School
FUTURE: University of Hawaii
PARENTS: Rebecca (Training &
Development Coordinator) and Ric Wolfs



Dusty Carlson

SCHOOL: Othello High School

FUTURE: Walla Walla Community College

PARENT: Kelly Carlson (Vice President
of Administrative Services)



SCHOOL: Belmont University Doctorate in Occupational Therapy PARENTS: Kristen (Health & Wellnes

PARENTS: Kristen (Health & Wellness Director) and Randel (Chief Information Officer) Stevens



SCHOOL: Central Washington University with a Bachelor's Degree in Psychology

PARENTS: Rebecca (Training & Development Coordinator) and Ric Wolfs

Class of 2018

We are proud to recognize the family of our staff members for graduating this year!



Jazmine Martinez

SCHOOL: Central Washington University, Psychology Degree

PARENTS: Leo (Medical Assistant - Certified) & Marisela Martinez



Thomas Springer

SCHOOL: Othello & BBCC (Running Start)
FUTURE: WSU (Engineering)
PARENT: Jeff and Shannon (*Human*Resources Director) Springer



Heather Taylor

SCHOOL: University of South Florida (Bachelor of Arts in Psychology)

FUTURE: Masters Degree

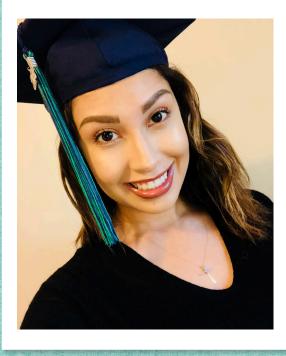
PARENT: Michelle Taylor, ARNP



Michael Gutierrez

SCHOOL: Othello & CBC (Running Start)
FUTURE: WSU (Business Administration)
PARENTS: Cheryl (Nurse Manager)

and Carlos Gutierrez



Congratulations to

Mayra Lopez Romero

Patient Services Representative I.

Mayra is finishing her
Associates in Arts and
Science at Big Bend
Community College! She
plans to continue her
education and obtain a
Bachelor's Degree.



LEVEL 1

Rosaura Morfin Rodriguez Ruby Garcia Elizabeth Cedillo-Montoya Yesenia Barajas Garcia Juana Cardenas Cynthia Hernandez Jackielyn Gomez-Gomez Alondra Vasquez Marisela Bruno Brisa Silva Santos Perez Carlos Soria Elizabeth Alfaro Maritsa Mellin Mayra Lopez Meliza Villa Alma Vega Kristen Steven

Gladia Acosta-Mendoza Devyn Lynch **Emanuel Salgado Galvez** Aries Gomez Gonzalez Priscilla Abalos Irene Faustino-Ayala Gonzalez Esmeralda Joanna Valdez Chavez Janeth Lopez Vazquez Erendira Gonzalez-Luna Frika Silva Ambrocio Sam Gomez Kyle Hogaboam Kimberly Yerbich Iralda Saavedra Norma Gutierrez Sarai Solorio Mendoza Cassandra Garza

LEVEL 2

Bianca Romero

GROWING AT CBHA



DARRIN TROYER

Recognition to Darrin Troyer, the most recent CBHA recipient of the Computing Technology Industry Association (CompTIA) A+ certification. Although not commonly known outside of Information Technology circles, the CompTIA A+ certification validates the latest foundation-level knowledge and skills needed by IT professionals to support computing in a growingly complex industry. This certification is recognized by the International Organization of Standards (ISO) and the American National Standards Institute (ANSI). This requires hundreds of hours of study and practice to successfully complete this certification. This accomplishment joins Darrin to the ranks of many great IT professional before him . Power PUNCH Darrin. CBHA looks forward to seeing Darrin accomplish additional certification in the future.

Randel Stevens
 Chief Information Officer

PASSED MA-C EXAM



YOLANDA MARTINEZ



JENNIFER VAZQUEZ





Yeritza Angel



Brenda Rodriguez



Gem Cabero, PA-C



Dr. Robert Forbes



Hermila Padilla



Greg Brandenburg



Evelyn Barrera



JoEun Gilland, ARNP



Joseph Mendez



Yesenia Armenta



Cheryl Gutierrez



Modesta Vivar



Dr. Sonia Idrogo



Erika Rodriguez



Dr. Alaa Atfeh



Cassandra Botello



Laura Ely, ARNP



Kyle Hogaboam



Dr. Richard Bunch



Cinthia Morales



Jonathan Madera



Shannon Springer



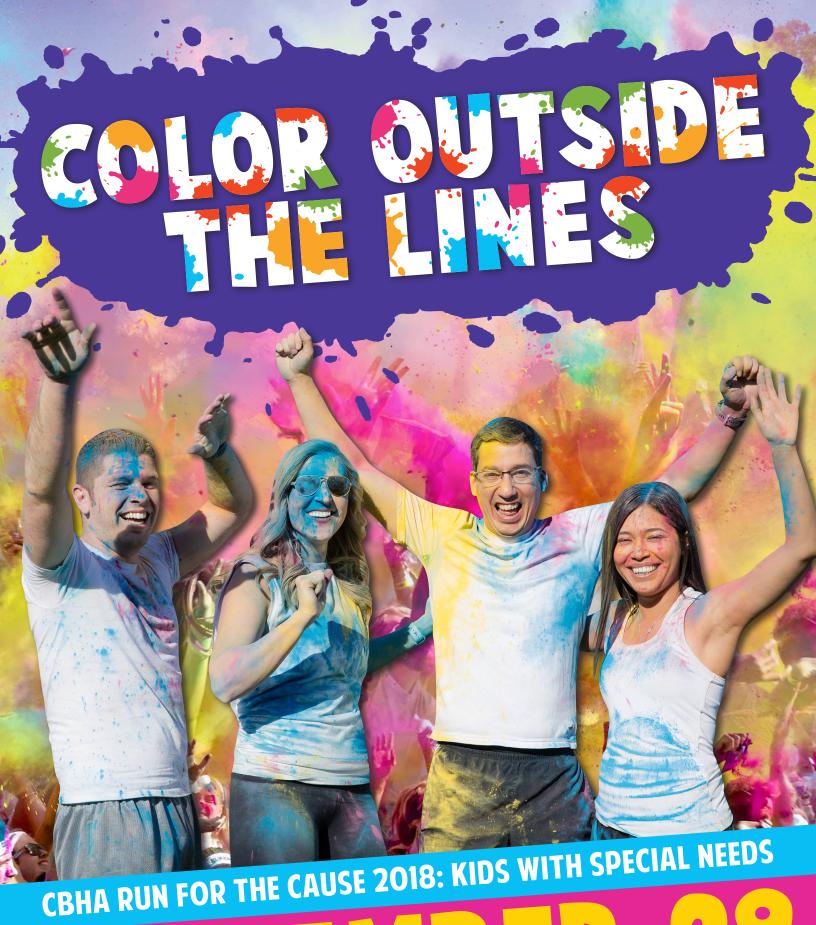
Pedro Lima



Kenneth Denn



Kaylee Stine



SEPTE LIBERAT CHA.ORG/EVENTS